

Company Policy

Our Mission & Strategy

Vos Logistics is a specialist in the area of transport and logistics services. Making things simple, manageable and efficient for our customers is what Vos Logistics stands for. With a network of 30 branches, the company operates throughout Europe.

Within Solutions, customer-specific solutions are offered: from forwarding, storage and value-added services and distribution to full supply chain solutions in which Vos Logistics takes over the control of the complete flow of goods or parts thereof from the customer. Vos Logistics is one of the largest road hauliers in Europe in the field of international bulk and volume transport (Mega and High Volume).

Vos Logistics' ambition is to deliver sustainable services enabling our clients to develop their business, improve their service and reduce costs. We want to make a difference by remaining proactive and riding the waves of innovation and technological developments. With investments in staff, energy transition and digitization we aim to increase our effectiveness and service level and the pleasure our employees have in their work. In everything we do, safety comes first.

The organization consistently applies standards, regulations and procedures in the field of quality, environment, safety, health and sustainability (QESH&S). Our quality management system enables us to monitor and focus on improvements. We recognize the value of information and privacy and have therefore implemented an information security management system to oversee all our endeavours in safeguarding them.

Policy

The main priorities of Vos Logistics are:

- ✓ Creating a safe and inspiring environment for our colleagues to service customers
- ✓ Meeting the needs, standards and requirements of our customers and provide them with excellent services
- ✓ Concern for product condition and product safety during all processes
- ✓ Compliance with European and national legislation as well as QESH&S standards
- ✓ Ensuring continuous improvement in performance by analysing assessments, deviations, complaints and customer satisfaction

Principles

- ✓ Our Values of Service are Safety, Customer Care, Professionalism, Sustainability and Agility. These Values represent what we stand for and provide guidance for all processes within our organisation. They support communication with employees, customers and other stakeholders.
- ✓ We are committed to the Ethical Code, describing business practices, values and integrity.
- ✓ We adhere to zero-tolerance policy for employees under the influence of alcohol, drugs or impairing medications during working hours.
- ✓ QESH&S management are integral part of our business activities.
- ✓ Vos Logistics keeps all equipment, on the road and in the warehouses on high standards.
- ✓ Our employees are motivated, proactive and responsive, work in accordance with the management system & policy and are encouraged to suggest improvements.
- ✓ We provide an inspiring workplace with room for personal development. Employees are encouraged to join trainings, supporting and developing competence in performing their tasks. Our drivers follow behaviour-based safety trainings.
- ✓ Targets are established measuring continuous improvement in environmental performance. These KPIs are integrated in our reporting systems.
- ✓ Vos Logistics provides adequate resources necessary to be in compliance with this policy.
- ✓ Operations comply with ISO 9001/ 14001/ 22000, FSSC 22000, GMP+ (Good Manufacturing Practice), SQAS (Safety and Quality Assessment System), Operation Clean Sweep, AEO (Authorized Economic Operator), GDP (Good Distribution Practice), Halal, Kosher and Skal.

Commitment

The Board of Management takes the leadership and plays an active role in the internal propagation of the policy. They are informed about pertinent issues and ensure that actions are taken to implement the policy. Compliance with this policy is the responsibility of every individual employee of Vos Logistics.

Frank Verhoeven, CEO
Vos Logistics