

Company Policy

Our Mission & Strategy

Vos Logistics offers solutions to complex logistical challenges in a creative and entrepreneurial manner. Making complexity manageable and efficient for our clients is what we believe in. **We Simplify. Whatever it takes.**

Vos Logistics' ambition is to deliver sustainable logistics solutions and transport services enabling our clients to develop their business, improve their service and reduce costs. We want to make a difference by remaining proactive and riding the waves of innovation and technological developments. With investments in digitization and Lean, we increase our organization's effectiveness and service level and the pleasure our employees have in their work. In everything we do safety comes first.

The organization consistently applies standards, regulations and procedures in the field of quality, environment, safety, health and sustainability (QESH&S). Our quality management system enables us to monitor and focus on improvements.

Policy

The main priorities of Vos Logistics are:

- ✓ Meeting the needs, standards and requirements of our customers
- ✓ Concern for product condition and product safety during all processes
- ✓ Operating in accordance with European law and local QESH&S regulations.
- ✓ Ensuring continuous improvement in performance by analysing assessments, deviations, complaints and customer satisfaction

Principles

- ✓ Our Values of Service are Safety, Customer Care, Professionalism, Sustainability and Agility. These Values represent what we stand for and provide guidance for all processes within our organisation. They support communication with employees, customers and other stakeholders. Furthermore they help us to create transparency.
- ✓ We are committed to the Ethical Code, describing business practices, values and integrity.
- ✓ QESH&S management are integral part of our business activities.
- ✓ We create a safe environment for our employees and protect them and their properties against vandalism or theft, supported by qualified IT-systems.
- ✓ Vos Logistics keeps all equipment, on the road and in the warehouses on high standards.
- ✓ Our employees are motivated, proactive and responsive to current and future developments, work in accordance with the management system & policy and are encouraged to suggest improvements
- ✓ We provide an inspiring workplace with room for personal development. Employees have possibilities to join trainings, supporting and developing competence in performing their tasks.
- ✓ Our drivers follow behaviour-based-safety training.
- ✓ There is a zero tolerance policy in place for employees being under influence of alcohol, drugs or medicines during working hours affecting their ability to work.
- ✓ Targets are established measuring continuous improvement in environmental performance. These KPIs are integrated in our reporting systems.
- ✓ Vos Logistics provides adequate resources necessary to be in compliance with this policy.
- ✓ Operations comply with ISO 9001/ 14001/ 22000, FSSC 22000, GMP+ (Good Manufacturing Practice), SQAS (Safety and Quality Assessment System), AEO (Authorized Economic Operator), GDP (Good Distribution Practice).

Commitment

The Board of Management takes the leadership and plays an active role in the internal propagation of the policy. They are informed about pertinent issues and ensure that actions are taken to implement the policy. Compliance with this policy is the responsibility of every individual employee of Vos Logistics.

Frank Verhoeven, CEO
Vos Logistics