# E-fulfilment Growing in e-commerce or just starting up? Bring it on.

**Both, e-commerce and e-fulfilment are growing rapidly.** Within our e-fulfilment services, we handle goods that have been ordered online. We provide storage, handling and delivery of your products so you can focus on your core business.



## We simplify. Whatever it takes.

#### Meeting consumers' needs and expectations is becoming more challenging,

**as e-commerce business is growing rapidly.** Your customers expect a professional customer service, delivery upon request and at the desired location. We guarantee a great delivery experience. Simple as that.

#### Warehousing

Our storage facilities are equipped with shelving locations, picking bins, packing stations and packaging machines to optimize the e-commerce logistics flow. We use the latest techniques and carry out thorough checks before the product is shipped to the end consumer. The rapidly growing demands in E-fulfilment require a high level of accuracy.

#### Delivery

Depending on your products, characteristics and required additional services - we choose the best possible solution to ship your products at the desired time to your customer. This can be done through our own 'Special Delivery' network in the Benelux or with the help of our carefully selected postal and parcel partners with global coverage.

#### **Return flow and customer service**

Our customer service department has extended opening hours to address you clients' needs. Your client is able to schedule the desired delivery moment online or by phone. We take over contact with your client from A to Z, so you can simply focus on your core business. We aim to provide a seamless logistical extension of your own processes.

#### **Value Added Services**

Customizing (repacking, labelling, assembly) your products on demand is made simple at Vos Logistics. We aim to save storage space and reduce delivery time as much as possible. By executing Value Added Services on your request we can help you reduce stock levels and increase your flexibility towards your customers.

#### The extra mile

To exceed your customers' expectations we go the extra mile. We offer various additional services when distributing your product. Delivery on higher floors, unpacking, return of old equipment and packaging materials. We also carry out installation, assembly and repair activities. Our staff has your mindset, knows your products and can assist your customer.

#### IT

We process your orders in our modern IT systems and we plan the most efficient delivery. Via online portals we are able to give you visibility in the current location and status of your shipments. Your web shop platform can be integrated with our systems via modern EDI connections to establish a full digital flow of data.



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### In need of a strong, reliable logistics partner? Bring it on!



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