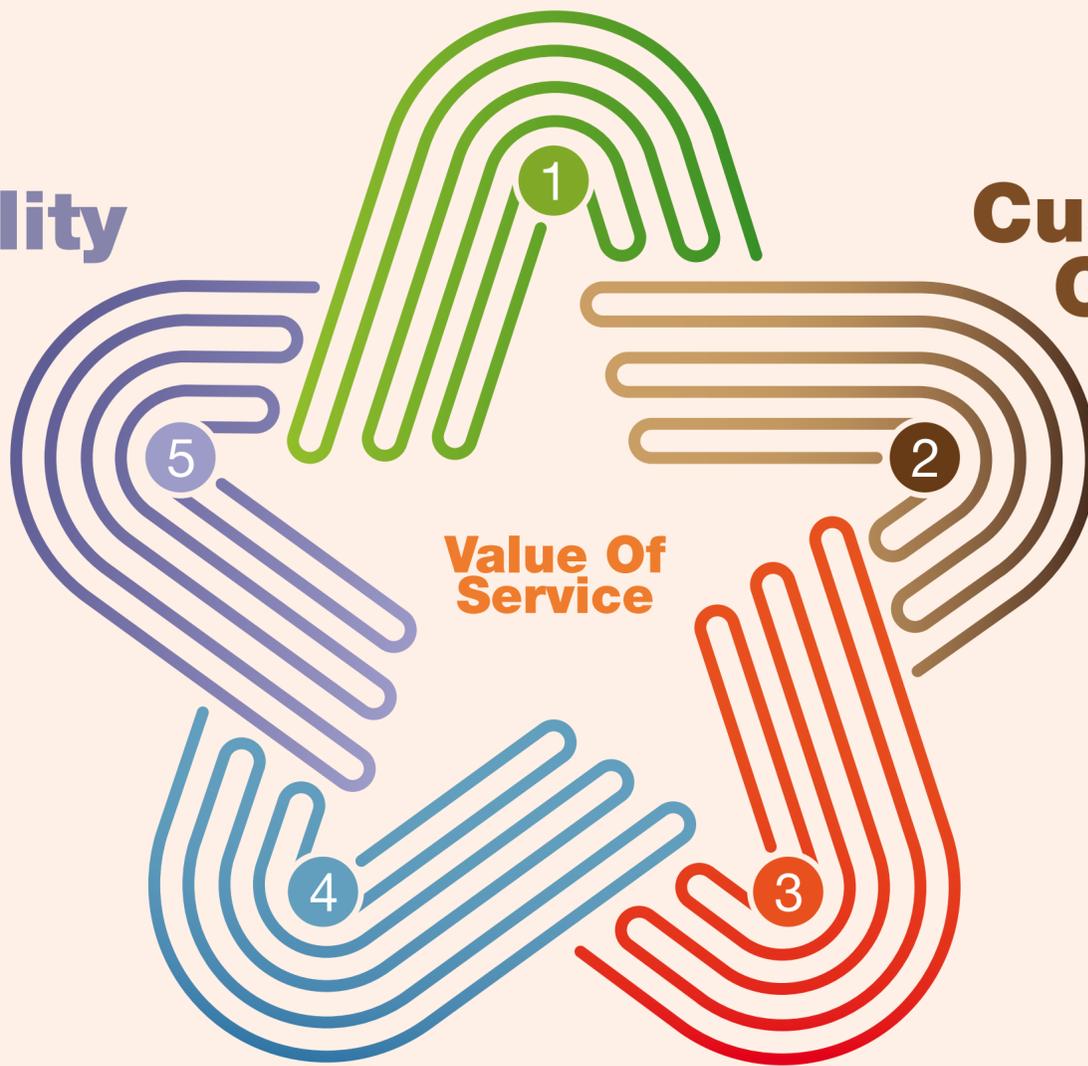


Safety

Agility

Customer Care



Value Of Service

Sustainability

Professionalism

Value Of Service



Logistics

1. Safety

Prevention is better than cure

Safety is our first priority. Our policy is based on one simple concept: prevention. We are responsible for our own health and safety and for that of others. This requires awareness of our business and the associated risks: on the road, in the warehouse, in the workshop, in the office and at our customers' sites. Our motto is Safety First.

2. Customer Care

We go the extra mile

We use our commitment and expertise to help our customers succeed. To excel, we stand in their shoes. We share best practices and are open to suggestions and criticism. We respond quickly and communicate pro-actively and transparently. We think in solutions to alleviate our customers' concerns. We invest in trust.

3. Professionalism

Delivering excellence

To be a leader in transport and logistics, we consistently assess and enhance the quality of our work. Innovation, education and service make us best in class. We stand out for our passion to perform. We look ahead to anticipate tomorrow's demands. Our ambition is to challenge each other to commit to better results.

4. Sustainability

Responsible, clean & efficient

We recognise our responsibility for a healthy environment, today and in the future. Our eco-safe logistics and business excellence programme reduce our carbon footprint year over year and ensure a clean and efficient supply chain. We invest in sustainable relationships. We carefully recruit and retain our people and respect the interests of our stakeholders and society. We dare to care.

5. Agility

Constantly alert and anticipating promptly

Supply and demand are changing all the time. This requires the ability to focus on moving targets and requirements while staying on track. We anticipate changing needs and expectations in a dynamic environment. By adapting and responding swiftly to demands and opportunities, we stay one step ahead: meeting today's needs with the flexibility to address tomorrow's challenges.

